

What you should know about storm water pollution

Did you know that storm drains are NOT connected to sanitary sewer systems or treatment plants? The primary purpose of storm drains is to carry rainwater away from developed areas to prevent flooding. As rainfall flows over the ground it picks up a variety of pollutants which flow directly to our creeks, lagoons and the ocean.



Storm water pollution comes from a variety of sources including oil, fuel, and fluids, from vehicles and heavy equipment, pesticide runoff from landscaping, and from chemicals such as those that accumulate in untested sprinkler systems. The City of Carlsbad is committed to improving water quality and reducing the amount of pollutants that enter our precious waterways.

A Word About Business Licenses

Every company or person doing business or based in Carlsbad is required to have a business license. This includes mobile services that may be based in another city but frequently work in the City of Carlsbad. Business license applications must be completed with Federal Employer Identification number, Seller's Permit number, and State Tax number if applicable. Contractors must supply a copy of their State Contractor's License. Sole proprietors must furnish their social security and driver's license numbers. For more information or to obtain a business license call 760-602-2495.



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Environmental Programs
760-602-4646
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Best Management Practices for Mobile Service Providers



City of Carlsbad
Storm Water Protection Program
Storm Water HOTline
760-602-2799

Pollution Prevention is up to US!

Mobile service providers include carpet cleaners, plumbers, pressure washers, mechanics, porta-potty servicers, and any other mobile business that provides services at various off-site locations. Mobile service materials and residuals such as cleaners, grease, soapy water, dirt, debris, and other pollutants often find their way to our streets and storm drains. This brochure was designed for mobile service providers, their

employees and anyone that hires a mobile service provider. Keep storm water pollution prevention and BMPs in mind while conducting regular business practices.



Best Management Practices

Best Management Practices (BMPs) are procedures and practices that all mobile service providers **are required** to implement. BMPs help to prevent pollutants and other hazardous materials from entering our storm drains. Once sources of pollution have been identified, the next step is to select proper BMPs to eliminate or reduce storm water pollution. The Storm Water Protection Program staff can work with you to develop a pollution prevention plan and BMPs for your specific business.



Only Rain in the Storm Drain!

Spill Response Kits

- Ensure spill kits are kept in vehicles and that they contain the appropriate materials for prompt and adequate cleanups.
- Use mops, brooms or wire brushes to clean pavement, buildings, equipment, or other impervious surfaces.
- Wash water should be disposed of to the sanitary sewer and **never** to the storm drain.
- Prepare and plan how liquids, solids, waste water, and other materials will be disposed of prior to starting work.
- Immediately report significant spills that have enter the storm drain to the Storm Water Program and/or appropriate spill response agency.



Employee Training

- Discuss and distribute information on storm water pollution prevention to employees.
- Inform subcontractors of storm water requirements and ensure they comply with the regulations and BMPs.

Storm Drain Protection

- Protect storm drains at all times with perimeter controls and barriers such as sand bags, berms, straw wattles, or gravel bags.
- Vacuum up waste water before removing controls or barriers. Dispose of non-hazardous waste water to the landscape or sanitary sewer. For more information about discharging to the sanitary sewer, contact the EWA at 760-438-3941.

Carpet and Upholstery Cleaning

- Filter solids out of waste water before discharging to the sanitary sewer to avoid clogging pipes and sewer laterals.
- Store all chemicals in leak-proof containers. Keep these containers closed when not in use.
- Review MSDS for your products to help

Plumbers

- All work must be conducted on private property. If working on public streets or property, contact the City to apply for the appropriate permits.
- When working with raw sewage, ensure overflows do not reach the storm drain system. Report sewer overflows in Carlsbad at 760-438-2722.
- Water flushed from corroded copper or lead pipes can not be discharge to the storm drain system.



Enforcement

The City promptly responds to all complaints of illegal discharges to the storm drain system. Mobile service providers and property owners may be held responsible for violations and costs associated with clean up and/or investigations. **Failure to implement BMPs is a violation of Carlsbad Municipal Code.**

For more information or assistance, please call 760-602-2799